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FORM**

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Total Number of Pages in This Submission

35

Application Number

10/035,413

Filing Date

December 28, 2001

First Named Inventor

Alan Ballard

Art Unit

2174

Examiner Name

Ryan F. Pitaro

Attorney Docket Number

PA2065US

ENCLOSURES (Check all that apply)

<input type="checkbox"/> Fee Transmittal Form	<input type="checkbox"/> Drawing(s)	<input type="checkbox"/> After Allowance Communication to TC
<input type="checkbox"/> Fee Attached	<input type="checkbox"/> Licensing-related Papers	<input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences
<input checked="" type="checkbox"/> Amendment/Reply	<input type="checkbox"/> Petition	<input type="checkbox"/> Appeal Communication to TC (Appeal Notice, Brief, Reply Brief)
<input type="checkbox"/> After Final	<input type="checkbox"/> Petition to Convert to a Provisional Application	<input type="checkbox"/> Proprietary Information
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<input type="checkbox"/> Extension of Time Request	<input type="checkbox"/> Terminal Disclaimer	<input checked="" type="checkbox"/> Other Enclosure(s) (please identify below):
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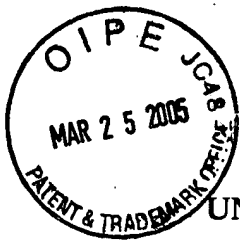
Firm Name	Carr & Ferrell LLP			Cust. No. 22830
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Date	March 23, 2005	Reg. No.	50,250	

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Typed or printed name	Steven M. Colby, Reg. No. 50,250	Date	March 23, 2005

This collection of information is required by 37 CFR 1.5. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.11 and 1.14. This collection is estimated to 2 hours to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

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2174

IN THE
UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANTS: Alan Ballard, John Schroeder, Peggy Shafer, and
Theresa Sherwood

SERIAL NO.: 10/035,413

FILING DATE: December 28, 2001

TITLE: Customization of Immediate Access and Hotkey
Functionality in an Internet Application User Interface

EXAMINER: Ryan F. Pitaro

ART UNIT: 2174

ATTY.DKT.NO.: PA2065US

CERTIFICATE OF MAILING

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Sir:

In response to the office action mailed 12/23/2004, please consider the following remarks.

A Listing of Claims begins on page 2 of this communication.

Remarks begin on page 19 of this communication.